



FAQ

My Pet ProtectionSM plans from Nationwide[®]

What do the new plans cover?

My Pet Protection and My Pet Protection with Wellness reimburse a straightforward **90%** of your vet bill* instead of using a benefit schedule. A \$250 annual deductible and \$7,500 maximum annual benefit apply to both plans.

What's new and exciting about the new My Pet Protection plans?

- The most comprehensive pet insurance coverage available as a voluntary benefit
- Simple **90%** reimbursement*
- Simple pricing
- No age restrictions
- No lifetime limits



- Accidents and illnesses
- Hereditary and congenital conditions
- Cancer
- Dental diseases
- Behavioral treatments
- Rx therapeutic diets and supplements
- Wellness exams
- Vaccinations
- Flea prevention
- Spay or neuter
- Teeth cleaning
- And more



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- Hereditary and congenital conditions
- Cancer
- Dental diseases
- Behavioral treatments
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Nationwide[®]
is on your side



Do I still get a discount?

Yes. Employee preferred pricing and multiple-pet discounts are still available.

How do I enroll?

For new pet enrollments, visit [PetsNationwide.com](https://www.PetsNationwide.com) or call **877-738-7874**.

For pets who are currently enrolled, you'll have the opportunity to change plans during your renewal period. If you've been enrolled for fewer than 30 days, call **877-738-7874**. All plan changes are subject to underwriting approval.

Will pre-existing conditions be covered?

Unfortunately, no. Like all pet insurers, we don't cover pre-existing conditions on any of our plans.

If you're changing to a My Pet Protection plan and underwriting is required, any conditions your pet currently has may be considered pre-existing.

For details, call **877-738-7874**.

Does this affect my current policy?

If you're currently a member, everything will remain the same. However, during your renewal period, you'll have the option to change to a My Pet Protection plan. All plan changes are subject to underwriting approval.

Can I still sign up for a new Major Medical or Pet Wellness policy?

These plans are still available, but only by phone. To enroll, please call **877-738-7874**.

*Some exclusions may apply. See policy documents for a complete list of exclusions. Plans may not be available in all states.

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